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Hamilton Beach®

# Big Mouth™ Duo Plus Food Processor

## Robot culinaire

## Procesador de alimentos

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***READ BEFORE USE***
***LIRE AVANT UTILISATION***
***LEA ANTES DE USAR***

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**Questions?**
**Please call us – our friendly associates are ready to help.**
**USA: 1.800.851.8900**

**Questions ?**
**N'hésitez pas à nous appeler – nos associés s'empresseront de vous aider.**
**CAN : 1.800.267.2826**

**¿Preguntas?**
**Por favor llámenos – nuestros amables representantes están listos para ayudar.**
**MEX: 01 800 71 16 100**

*Le invitamos a leer cuidadosamente este instructivo antes de usar su aparato.*

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# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. Read and save all instructions.
2. To protect against risk of electric shock, do not immerse base, motor, cord, or plug in water or other liquid.
3. Close supervision is necessary when any appliance is used by or near children.
4. This appliance should not be used by children.
5. Unplug cord from outlet when not in use, before putting on or taking off parts, and before cleaning.
6. Avoid contacting moving parts.
7. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or is dropped or damaged in any manner. Call our toll-free customer service number for information on examination, repair, or electrical or mechanical adjustment.
8. The use of attachments not recommended or sold by the appliance manufacturer may cause fire, electric shock, or injury.
9. Do not use your food processor if any part is broken.
10. Do not use appliance outdoors.
11. Do not let cord hang over edge of table or counter, or touch hot surfaces.
12. Keep hands and utensils away from moving blade and disc while processing food to reduce the risk of severe personal injury and/or damage to the food processor. A rubber scraper may be used but ONLY when the food processor is not running.
13. The blade and disc are sharp. Handle carefully. Store out of reach of children.
14. To reduce the risk of injury, never place cutting blade or disc on base without first putting bowl properly in place.
15. Be certain lid is securely locked in place before operating appliance.
16. Never feed food into food chute by hand. Always use the food pushers.
17. Do not attempt to defeat the lid interlock mechanism.
18. Make sure the blade or disc has come to a full stop before removing lid.
19. To reduce the risk of injury, be sure to insert or remove blade and disc using hubs provided for this purpose. Use caution when removing blade and disc from the bowl, when emptying the bowl, and when cleaning.
20. Be sure to turn OFF (**O**) after each use. Always use the pushers to clear the food chute. When this method is not possible, unplug cord from outlet and disassemble unit to remove the remaining food.
21. The appliance is not intended for commercial, professional, or industrial use. It is designed and built exclusively for household use only.
22. Never use appliance for a longer period or with a larger amount of ingredients other than that recommended by appliance manufacturer. See section titled “Processing Charts.”
23. The maximum rating of this unit is based on using the chopping/mixing blade. Using the slicing/shredding disc may draw significantly less power.
24. Do not place on or near a hot gas or electric burner or in a heated oven.
25. Do not use appliance for other than intended use.
26. Check that the control is OFF (**O**) before plugging cord into wall outlet. To disconnect, turn the control to OFF (**O**); then remove plug from the wall outlet.

# SAVE THESE INSTRUCTIONS!

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# OTHER CONSUMER SAFETY INFORMATION

**This product is intended for household use only.**

**WARNING!** Shock Hazard: This appliance has a polarized plug (one wide blade) that reduces the risk of electric shock. The plug fits only one way into a polarized outlet. Do not defeat the safety purpose of the plug by modifying the plug in any way or by using an adapter. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, have an electrician replace the outlet.

The length of the cord used on this appliance was selected to reduce the hazards of becoming tangled in or tripping over a longer cord. If a longer cord is necessary, an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the appliance. Care must be taken to arrange the extension cord so that it will not drape over the counter-top or tabletop where it can be pulled on by children or accidentally tripped over.

To avoid an electrical circuit overload, do not use another high-wattage appliance on the same circuit with this appliance.

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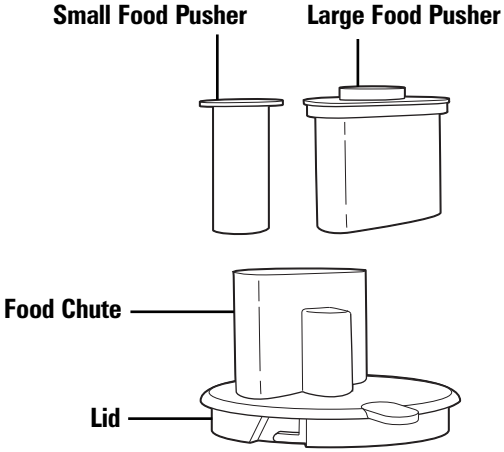
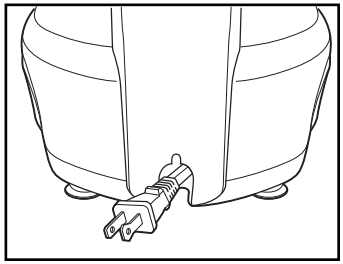
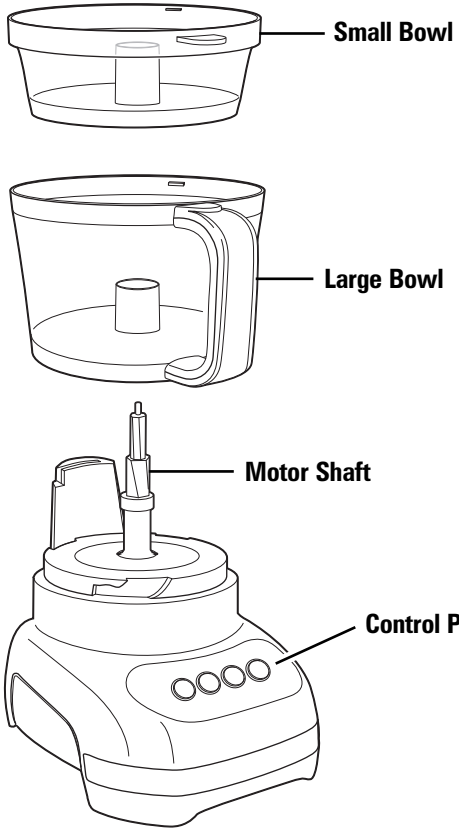
# *Parts and Features*

**BEFORE FIRST USE:** Unpack processor. Handle blade and disc(s) carefully; they are very sharp. Wash all parts except base in hot, soapy water. Rinse; then dry.

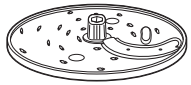



**Cord Stuff Storage**
(located on back of base)





**Chopping/Mixing Blade**
Use to coarsely chop, mince, mix, or puree food.



**Reversible Slicing/Shredding Disc**
(for use with large bowl only)
Use to shred cheese or to slice or shred a variety of foods (such as potatoes, pepperoni, carrots, celery).

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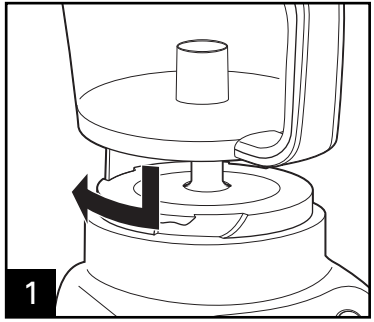
# *How to Use Chopping/Mixing Blade*

**⚠ WARNING Laceration Hazard.**

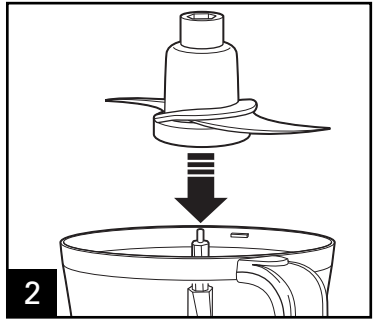
Handle blade carefully; it is very sharp.

Make sure control button is OFF (**O**) and unit is unplugged.

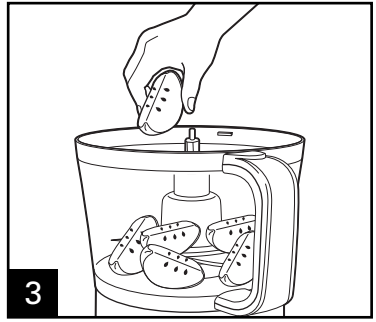
**NOTE:** Operate using only one blade or disc at a time.

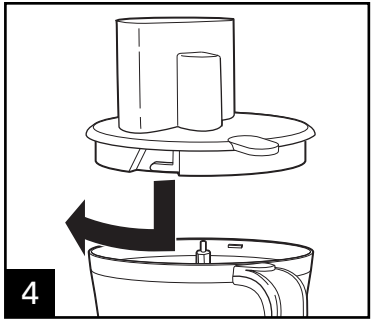



Align bowl and base. Turn bowl clockwise to lock into place.
**NOTE:** Unit will not work unless bowl is locked.

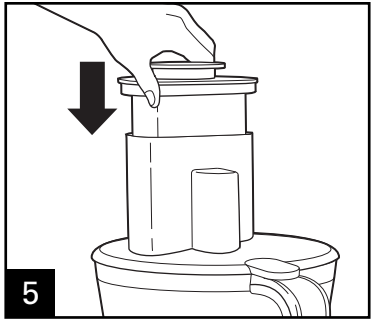



Carefully place blade onto motor shaft.

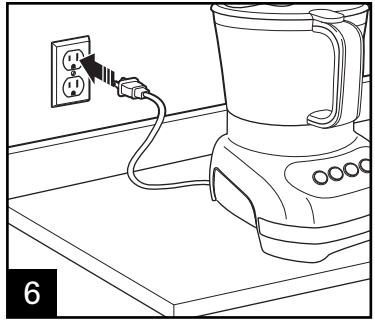


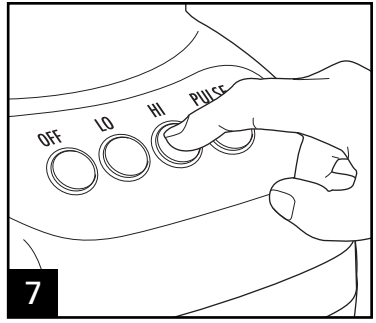




Align lid and bowl. Turn lid clockwise to lock into place.
**NOTE:** Unit will not work unless lid is locked.




Place large food pusher with small food pusher in food chute. **Always use food pusher to feed food into the chute. NEVER PUSH FOOD THROUGH CHUTE WITH FINGERS OR OTHER OBJECTS.**




Push the desired speed button: **LO**, **HI**, or **PULSE (P)**.

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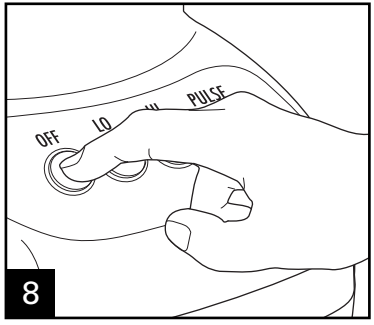
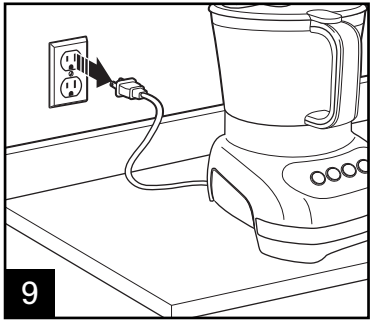
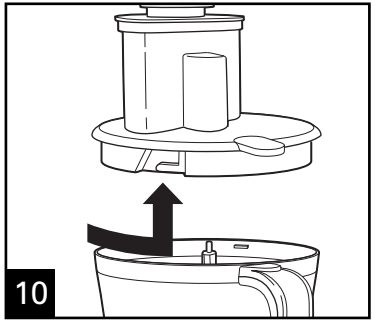
# *How to Use Chopping/Mixing Blade (cont.)*



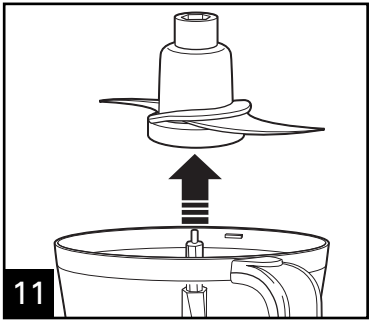

When finished, press the **OFF** (**O**) button.



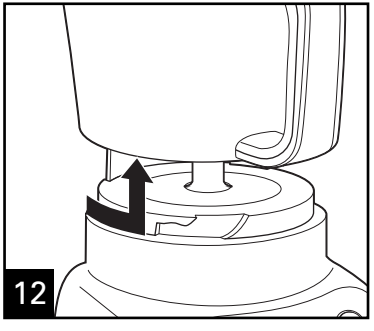

**WARNING!** Laceration Hazard: Always wait until blade has stopped moving before removing lid.

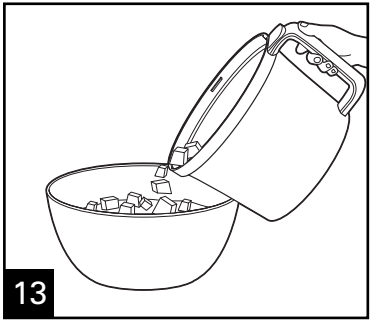



Turn lid counterclockwise to unlock lid.




Carefully remove blade from motor shaft.



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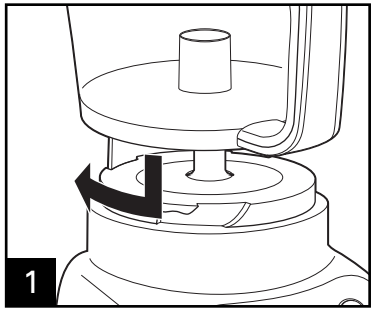
# *How to Use Slicing/Shredding Disc (with Large Bowl only)*

**⚠ WARNING Laceration Hazard.**

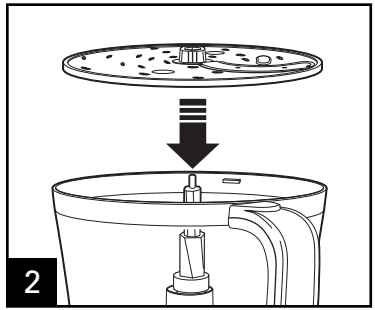
Handle blade carefully; it is very sharp.

Make sure control button is OFF (**O**) and unit is unplugged.

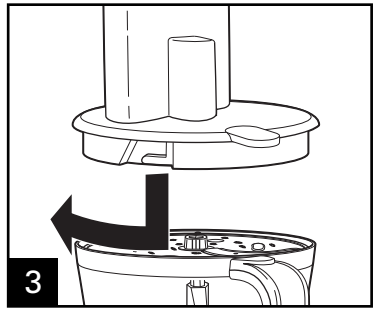
**NOTE:** Operate using only one blade or disc at a time.



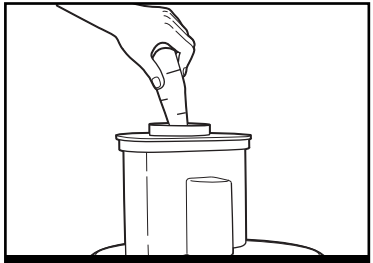

Align large bowl and base. Turn large bowl clockwise to lock into place. **NOTE:** Unit will not work unless large bowl is locked.




Carefully place disc onto motor shaft with desired side facing UP. ("SLICE" or "SHRED" is stamped on each side of the blade.)

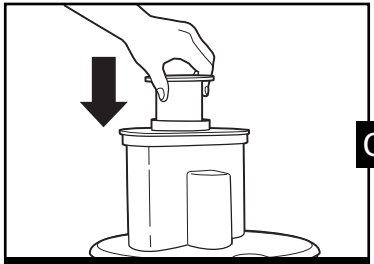



Align lid and large bowl. Turn lid clockwise to lock into place. **NOTE:** Unit will not work unless lid is locked.



4A SMALLER, THINNER FOODS

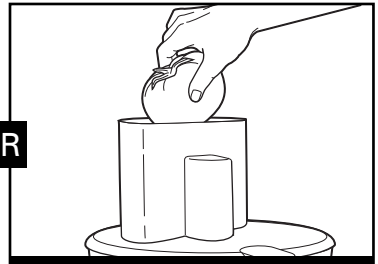
Put large food pusher into place. Place food into open tube of large food pusher.



SMALLER, THINNER FOODS

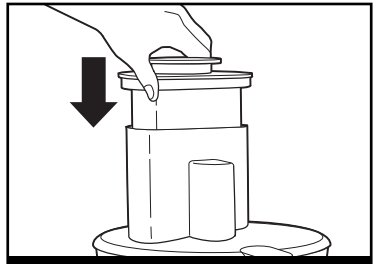
Push small, thin food with small food pusher. **NEVER PUSH FOOD THROUGH CHUTE WITH FINGERS OR OTHER OBJECTS.**

OR



4B LARGER FOODS

Place food into food chute. Cut into smaller pieces if necessary.



LARGER FOODS

Push large foods using large and small food pushers together. **NEVER PUSH FOOD THROUGH CHUTE WITH FINGERS OR OTHER OBJECTS.**

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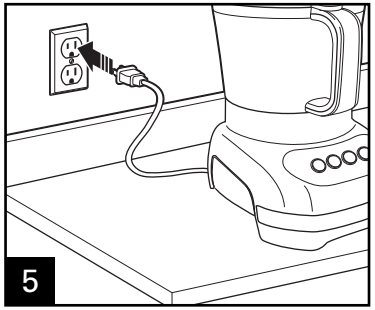
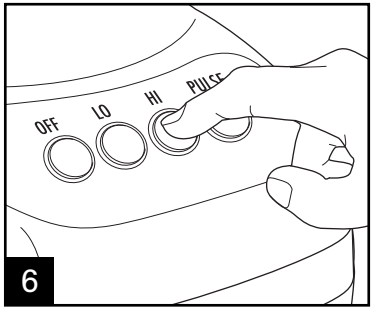
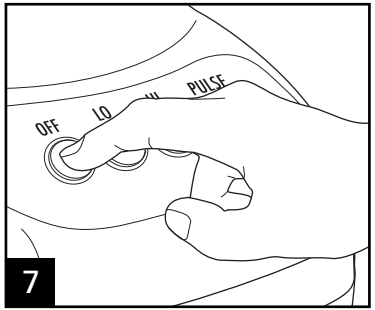
# *How to Use Slicing/Shredding Disc (with Large Bowl only) (cont.)*

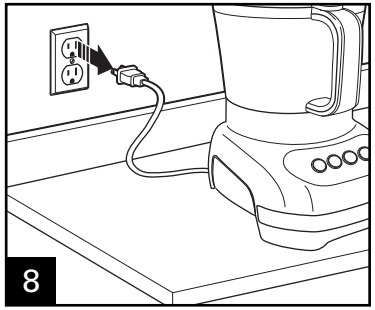


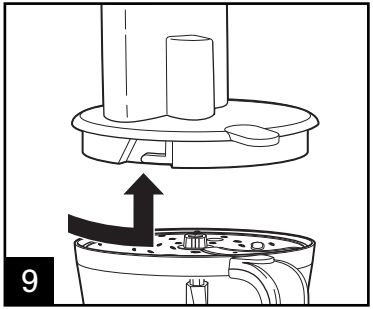

Push the desired speed button: **LO**, **HI**, or **PULSE** (**P**).



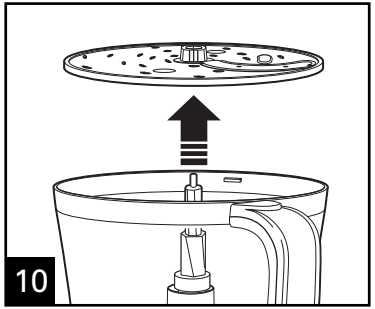

When finished, press the **OFF** (**O**) button.



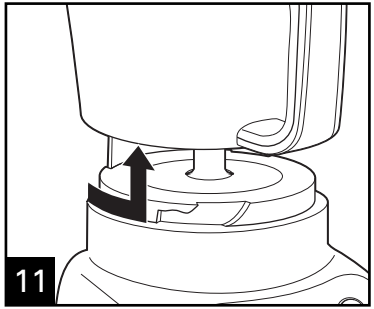

**WARNING!** Laceration Hazard: Always wait until blade has stopped moving before removing lid.

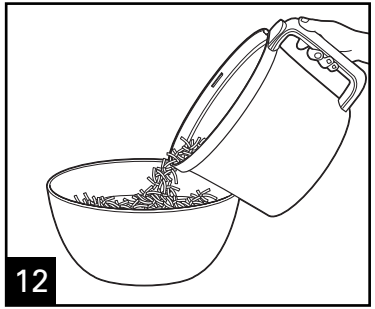



Turn lid counterclockwise to unlock lid.




Carefully remove blade from motor shaft.



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# Tips and Techniques

- For a more uniform consistency, start with pieces of food that are similar in size. Cut food into 1-inch (2.5 cm) pieces before processing with chopping/mixing blade.
- This food processor is excellent to chop, mix, slice, or shred most foods. However, to maintain peak performance, do not use your food processor for the following: grinding grain, coffee beans, or spices; slicing frozen meats; kneading dough; or crushing ice.
- When chopping foods, pulsing on and off will produce the best results.
- Operating time will depend on quantity of food being processed. Most foods can be sliced, chopped, or shredded in seconds. If unit is operated continuously for an extended period of time, let the processor rest about 4 minutes before continuing.
- Do not puree or mash starchy vegetables like potatoes as they are easily overprocessed and will become gummy.
- To slice or shred cheese, select firm cheese like Cheddar or Swiss. For best results, process cheese that is well chilled.
- The reversible slicing/shredding disc has a slicing blade on one side and shredding teeth on the other and can only be used with the large bowl. The name engraved on the blade, facing up, is the function selected. For slicing, the word "SLICE" should face up; for shredding, the word "SHRED" should face up. Place on motor shaft with desired cutting edge facing up.
- To julienne vegetables, slice, remove from bowl, and restack the vegetables. Pack into food chute with slices vertical. Slice again to make matchstick-cut vegetables.

# Processing Charts

Disc attachments are reversible and labeled. The label should face up for the desired function. When using disc attachments, do not process past the MAX LEVEL on the bowl.

| ATTACHMENT | FOODS |
|---|---|
| Chopping/Mixing Blade | Chop: Nuts, meat, garlic, onions, peppers, celery, herbs, bread (for crumbs), crackers<br>Mince/Puree: Vegetables, fruit<br>Mix: Salad dressings<br>Puree: Soups, sauces<br>Grate: Cheese, such as Parmesan (chilled) |
| Slicing Disc ("SLICE" side facing UP) | Cucumbers, apples, mushrooms, carrots, potatoes, cabbage, tomatoes, pepperoni, peppers, radishes, firm cheeses (chilled) |
| Shredding Disc ("SHRED"side facing UP) | Cabbage, potatoes, carrots, cheese (chilled) |

For best results do not exceed the following amounts when chopping, mincing, or pureeing with the chopping/mixing blade.

| FOOD | MAXIMUM AMOUNT |
|---|---|
| Fruits and Vegetables | 2 to 3 cups (500 to 750 ml)<br>(cut into 1-in. [2.5-cm] cubes |
| Meats | 2 lb. (900 g) (cut into 1-in. [2.5-cm] cubes) |
| Parmesan or Romano | 5 ounces (140 g) (cut into 1-in. [2.5-cm] cubes) |
| Cheddar, Jack, Mozzarella | 8 ounces (226 g) (cut into 1-in. [2.5-cm] cubes) |
| Crackers | Full bowl |

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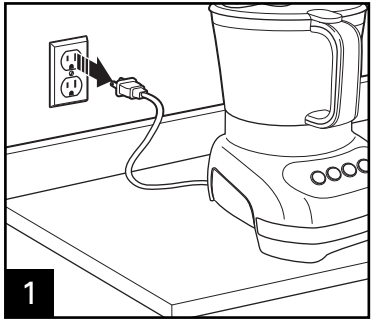
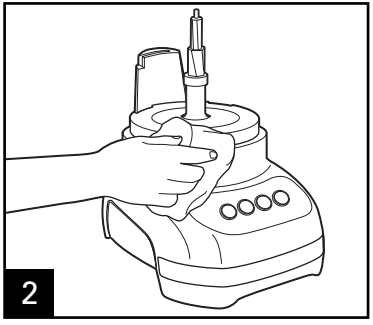
# *Cleaning and Care*

**⚠ WARNING** **Electrical Shock Hazard.**
Disconnect power before cleaning. Do not immerse cord, plug, or base in any liquid.




Wipe base, control panel, and cord with a damp cloth or sponge. If necessary, use a mild nonabrasive cleanser.

DISHWASHER-SAFE (TOP RACK ONLY)

DO NOT use the “SANI” setting when washing in the dishwasher. “SANI” cycle temperatures could damage your product. Removable parts may also be washed by hand in hot, soapy water. Use care when hand-washing sharp edges.

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# *Troubleshooting*

| PROBLEM | PROBABLE CAUSE |
|---|---|
| Unit does not operate on any speed or Pulse. | • Is the unit plugged in? Does the outlet work?<br>• Are the bowl(s) and lid locked in place and large food pusher in food chute? See “How to Use” sections. |
| Food is not chopped, sliced or shredded uniformly. | • Packing too much food in the food chute or pushing too hard on the food pusher may cause the processed food to be irregulary sliced or shredded.<br>• Recommended speed for slicing and shredding disc should be **LO** for cheeses and **LO** or **HI** for vegetables or fruit.<br>• Refer to the food processing charts for recommended sizes, speeds, and quantities. |
| Unit stops and will not come back on. | • Are the bowl(s) and lid locked in place and large food pusher in food chute? They may have moved slighty during processing. See “How to Use” sections.<br>• Is the outlet still working? Check it by plugging in a working lamp or other appliance. You may have overloaded the circuit and blown a fuse or tripped the circuit breaker.<br>• Turn unit OFF (**O**), allow to stand for 3 to 4 minutes, and then turn back ON. If none of these suggestions correct the problem, DO NOT attempt to repair the unit. Call the Customer Service number to get the name of your nearest Authorized Service Center. |
| Unit has a burning smell. | • There may be a residue left on the motor from the manufacturing process, causing a slight odor during initial use. This will go away. If a strong odor or any visible smoke appears, unplug unit IMMEDIATELY and call the Customer Service number. |
| Motor seems weak. | • Are you using the recommended food size and quantity to be processed? Refer to the Food Processing Charts for recommended food sizes and speeds. |
| It is difficult to remove lid from bowl(s) or bowl(s) from base. | • After washing in the dishwasher, allow parts to return to room temperature prior to placing on base. A small amount of vegetable oil may be placed on snaps for easy removal. |

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# *Limited Warranty*

This warranty applies to products purchased in the U.S. and Canada. This is the only express warranty for this product and is in lieu of any other warranty or condition.

This product is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of original purchase. During this period, your exclusive remedy is repair or replacement of this product or any component found to be defective, at our option; however, you are responsible for all costs associated with returning the product to us and our returning a product or component under this warranty to you. If the product or component is no longer available, we will replace with a similar one of equal or greater value.

This warranty does not cover glass, filters, wear from normal use, use not in conformity with the printed directions, or damage to the product resulting from accident, alteration, abuse, or misuse. This warranty extends only to the original consumer purchaser or gift recipient. Keep the original sales receipt, as proof of purchase is required to make a warranty claim. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as specified on the rating label (e.g., 120V ~ 60 Hz).

We exclude all claims for special, incidental, and consequential damages caused by breach of express or implied warranty. All liability is limited to the amount of the purchase price. **Every implied warranty, including any statutory warranty or condition of merchantability or fitness for a particular purpose, is disclaimed except to the extent prohibited by law, in which case such warranty or condition is limited to the duration of this written warranty.** This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some states or provinces do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

To make a warranty claim, do not return this appliance to the store. Please call 1.800.851.8900 in the U.S. or 1.800.267.2826 in Canada or visit hamiltonbeach.com in the U.S. or hamiltonbeach.ca in Canada. For faster service, locate the model, type, and series numbers on your appliance.